

Painting Warranty & Information

Garage Door Restore warrants our painting service and products against defects for a period of 5 years from application.

This warranty is limited to paint flaking or peeling.

If you discover a problem with the paint on your garage door during this time period you must cease using the door immediately and contact us. We will attend, investigate and provide a repair, refund or remedy.

Exclusions to warranty

The following may void your warranty

- Damage from impact (vehicle or otherwise)
 - Scratches
- Damage caused by the garage doors improper operation
 - Excessive weathering
- Damage caused by corrosive chemicals or acids
 - Corrosion
- Improper substrate not evident at the time

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with the service, you are entitled:

- to cancel your service contract with us; and
- to a refund for the unused portion, or to compensation for its reduced value.

You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service.

General Information

We follow Bluescope Steels Technical Bulletin release procedure for overcoating Colorbond. We have found this provides excellent adhesion, wear & weather resistance.

Generally we will only paint the face of the door and any accompanying flashings. Anything that can be seen from the front with the door in the closed position is covered. We don't paint the back of the door or in between the panels. These parts and the old colour may be visible whilst the door is in operation. If you would like in between the panel joins hand painted please contact us. This will bear additional cost.

You can generally use the garage door as normal 3 hours after painting but please avoid touching the garage door for at least 3 days so the coating has chance to harden.



Garage Door Restore

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