

Standard Terms & Conditions

TERMS - 30% deposit required to proceed (retail jobs only) balance invoiced and due within 5 days after installation. The receipt of a deposit confirms the job is to proceed as Quoted and these Terms and Conditions are accepted.

Unless specified all sectional doors are textured woodgrain finish whilst roller doors are smooth. Any jambs and pelmets needed are also smooth finish and roller door pelmets are non corrugated unless specified.

Garage to be cleared of vehicles and obstacles prior to installation.

Any components that are listed in this Quote which are to be re used ie existing automatic openers or mechanical parts carry no warranty for that specific component implied or expressed by us.

All new doors come with a weather seal on the bottom designed to limit debris and water from coming under the door however, if the floor is uneven by more than 15mm there may still be slight gaps underneath. The weatherseal is a BAL rated and initially may show some deformation from where it has been strapped. This will subside and it will conform to the floor after 2-3 weeks of operation and sunlight.

Garage doors are not designed to create a perfect seal of the opening and some small clearance gaps may exist after installation between the door and brickwork or flashings.

Unless specified this Quotation does not include the installation of a power point or the relocation of lights.

We will try to cover up old holes from previous installations where possible, but due to design changes in products etc it is not always feasible to do. Be aware that there may be some old holes from screws or bolts visible after your installation and talk with us if you have any concerns. We'll always endeavour to provide the best result possible.

For sectional doors, we recommend power points be installed approximately 3.5m back from the front of the opening and offset 200mm from the centre. Lights should also be offset from the centre and back at least the opening height of the door. For roller doors the power point should be installed on the side of the garage that the opener is to be fitted and within 1m of the opener position. This can be on the wall or ceiling.

Our roller doors take up around 420mm of head room. This may be more than your existing door if it is a slimline style. We recommend that you check vehicle clearance prior to proceeding or discuss this with us.

Sectional doors take up between 200mm and 250mm of headroom (depending on track choice)

Both roller and sectional doors can also reduce the depth of your garage by between 100mm and 180mm and width between 0 and 150mm per side. Please consult with us prior to proceeding if you think vehicle fitment may be an issue.

Please be sure your vehicle will fit inside your garage/carport prior to proceeding. We will not accept liability otherwise.

Please check your local council requirements prior to proceeding with this Quote.

Garage Door Restore will not be held liable for any breaches of council requirements.

For security reasons WIFI smart modules such as the Ismartgate and MyQ systems will be installed to a hard wired completion stage only. The final commissioning of these devices will be required to be completed by you. Step by step instructions are provided with both products but you may require some technical knowledge.

Warranty terms and conditions for our garage doors can be downloaded here <https://garagedoorrestore.com.au/wp-content/uploads/2019/11/Garage-Door-Warranty.pdf>

For automatic openers and accessories please consult the relevant manufacturers documentation which will come with your new installation. For most doors and opener warranties to be maintained there are service requirements.

Both garage doors and automatic openers have service requirements in order to maintain manufacturers warranties. These can differ, so please read the documentation that comes with your automatic opener as well as the warranty PDF above.

Standard Colorbond roller and sectional doors take approximately 3-5 weeks from order to installation, aluminium doors 3-4 weeks. Tapers, non standard colours and window inserts can extend manufacturing times. These times can fluctuate due to factors out of our control.

After your deposit has been received, we place the order with the manufacturers and it goes through their production system and processes. During this time there are no updates provided to us on the progress of the order until we receive a notification that the order is 2 business days from being complete. If you enquire for an update on progress there will likely be no information we can provide you apart from the standard production estimates listed above.